



COMPREHENSIVE QUALITY POLICY

VIAPPIANI DE COLOMBIA S.A.S concentrates all the efforts to achieve the full satisfaction of the customers with printed products of excellent quality, through a continuous improvement and the competent human talent. The company fosters the good performance of its management, controlling raw materials, the correct functioning of the equipments, and the coordination of our processes, ensuring the business continuity

Complying with the legislation and involving the applicable requisites of the relevant interested parts, related to the Environment, Safety, Health at work and Security in the Supply Chain.

Contributing with the sustainability throughout the product life cycle, attempting to make good use of the natural resources, minimizing the waste, and the non-positive impact in the environment and having an adequate handling of the chemical substances.

The top management is committed to provide the needed resources to promote and maintain a culture of security and health. Providing conditions of healthy and safe work, fostering self-care, preventing accidents and incidents, injuries and deterioration of health. Equally, stablishing methods and mechanisms that allow to prevent, control, and if possible, eliminate and reduce risks and dangers for the security and health of the employees and other interested parts.

Ensuring that its facilities, productive and administrative processes comply with the highest security standards; the company demands the order and cleaning in the places of work for the wellness of the employees, customers, suppliers, contractors, and other interested parts.

Providing spaces of participation and consultation for all the staff, fostering coexistence in harmony with its values.

Managing the security in the supply chain, preventing situations that cause risks to the people, product and environment.

Contributing to education, employment, and support to government programs, fostering the development of the region becoming a promoter of the improvement of the life quality of the community.



MISSION

We are a multinational organization specialized in the development and manufacturing of printings, that heightens the image of the products of our customers.



VISION

We will be recognized as the leader company in Colombia and Latin-America in innovative solutions for packing, which evolves with the exigencies of the global market, with the best talent and the best company to work.



VALUES

Honesty, Responsibility, Respect, Humility, Gratitude, Enthusiasm, Tenacity, Loyalty, Order, Teamwork.

OBJETIVES



- To satisfy the needs of the customer.
- To improve the process continuously.
- To increase the level of competences of the staff.
- To guarantee the security in the supply chain.
- To contribute to the sustainability in the supply chain.
- To minimize and/or eliminate the impact of the risks and dangers identified in the operation through programs and controls associated to these.
- To comply with the applicable current legislation to the Integrated System Management.
- To increase the value of the company.
- To contribute to the staff wellness and the socioeconomic development of the region.

INTEGRATED SYSTEM MANAGEMENT

In **VIAPPIANI DE COLOMBIA S.A.S.** all of our efforts are concentrated to achieve the full satisfaction of our customers and other interested parts. We seek to improve our processes continuously, and to have the competent human talent. We foster the good performance of our management, controlling raw materials, the perfect operation of our equipment, and the best coordination of all of our processes. We seek to minimize the risks associated to our operations in order to achieve continuity in our business, and to be recognized as a reliable and responsible partner.

Our management is based on the ISO 9001, ISO 14001, ISO 45001, ISO 28000 norms and other standards that allow us to be aligned and fulfill with the highest standards of excellence in our operations. We comply with the legislation and the applicable requirements of the pertinent interested parts.

The pillars of our strategic direction are:



PRODUCT QUALITY

We work with our suppliers in order to achieve products that accomplish with the highest quality standards, and that exceed the expectations of our customers.

We have leading technology plus developing and innovating processes that permits us to increase value to our management.



GMP (GOOD MANUFACTURING PRACTICES)

We guarantee an adequate and carefully handling of our products, promoting good manufacturing processes (cleaning of areas, equipments, and personal hygiene).



PROTECION AND CARE OF THE ENVIRONMENT

We are committed with the protection of the environment, seeking to reduce our negative impacts. We make an efficient and rational use of the natural resources, also with an adequate separation and disposition of the waste generated. We protect and contribute to sustainability and care of the environment and forests.



SECURITY AND HEALTH AT WORK

The employees are the base of our success, and this is why we foster a culture of security and health. We provide safe and healthy conditions of work, also fostering self-care. We seek to have mechanisms that allow us to prevent, control, and if possible, eliminate and reduce the risks and dangers for the security of the employees and interested parts.



SECURITY IN THE SUPPLY CHAIN

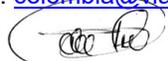
We seek to have safe processes, and minimize risks through the supply chain; identifying, evaluating and managing the risks associated to our operations (physical, security of the staff, product, information and environment).

We support this management with the maintenance of the requirements of the Economic Operator Author.

SOCIAL AND BUSINESS RESPONSABILITY

At **VIAPPIANI DE COLOMBIA S.A.S** we worry about the social welfare and our employees. We seek to improve their labor conditions, life quality and the wellness of their families and the community. We do not hire minors, nor promote child labor. We do not employ forced labor or involuntary, and the development of the forced labor that threatens health and safety is not promoted. We guarantee that the salaries paid comply with the current legal regulations, and each employee has the freedom to work overtime and it is voluntary. There is no discrimination because of race, sex, age, origin, gender, nationality, sexual orientation, religion, among others, attempting that candidates and employees get the same opportunities and rights. We seek that all the relations get focused under treatments with respect and dignity, working and acting under the principle of transparency, and respecting the freedom of association.

We have the following channels of communication to report any situation that is against of the business ethics (mail: colombia@viappiani.com, suggestions mailbox, and community committee).



GERENCIA VIAPPIANI

