



COMPREHENSIVE QUALITY POLICY

VIAPPIANI DE COLOMBIA S.A.S concentrates all the efforts to achieve the full satisfaction of the customers with printed products of excellent quality, through a continuous improvement and the competent human talent. The company fosters the good performance of its management, controlling raw materials, the correct functioning of the equipments, and the coordination of our processes, ensuring the business continuity

Complying with the legislation and involving the applicable requisites of the relevant interested parts, related to the Environment, Safety, Health at work and Security in the Supply Chain.

Contributing with the sustainability throughout the product life cycle, attempting to make good use of the natural resources, minimizing the waste, and the non-positive impact in the environment and having an adequate handling of the chemical substances.

The top management is committed to provide the needed resources to promote and maintain a culture of security and health. Providing conditions of healthy and safe work, fostering self-care, preventing accidents and incidents, injuries and deterioration of health. Equally, establishing methods and mechanisms that allow to prevent, control, and if possible, eliminate and reduce risks and dangers for the security and health of the employees and other interested parts.

Ensuring that its facilities, productive and administrative processes comply with the highest security standards; the company demands the order and cleaning in the places of work for the wellness of the employees, customers, suppliers, contractors, and other interested parts.

Providing spaces of participation and consultation for all the staff, fostering coexistence in harmony with its values.

Managing the security in the supply chain, preventing situations that cause risks to the people, product and environment.

Contributing to education, employment, and support to government programs, fostering the development of the region becoming a promoter of the improvement of the life quality of the community.



MISSION

We are a multinational organization specialized in the development and manufacturing of printings, that heightens the image of the products of our customers.



VISION

We will be recognized as the leader company in Colombia and Latin-America in innovative solutions for packing, which evolves with the exigencies of the global market, with the best talent and the best company to work.



VALUES

Honesty,
Responsibility, Respect,
Humility, Gratitude,
Enthusiasm, Tenacity,
Loyalty, Order,
Teamwork.

OBJETIVES



- To satisfy the needs of the customer.
- To improve the process continuously.
- To increase the level of competences of the staff.
- To guarantee the security in the supply chain.
- To contribute to the sustainability in the supply chain.
- To minimize and/or eliminate the impact of the risks and dangers identified in the operation through programs and controls associated to these.
- To comply with the applicable current legislation to the Integrated System Management.
- To increase the value of the company.
- To contribute to the staff wellness and the socioeconomic development of the region.

INTEGRATED SYSTEM MANAGEMENT

At **VIAPPIANI DE COLOMBIA S.A.S** all the efforts are concentrated to achieve the full satisfaction of our customers and other interested parts. We seek to improve our processes continuously, and we have the competent human talent. We foster the good performance of our management, controlling raw materials, the correct functioning of the equipments, and the coordination of our processes. We seek to minimize the risks associated to our operations in order to achieve continuity in the business, and be recognized as a reliable and responsible company.

Our management is based on the norms ISO 9001, ISO 14001, ISO 45001, ISO 28000 and other standards that allow us to be aligned and accomplish with the highest standards of excellence in our operations. We comply with the legislation and the applicable requirements of the pertinent interested parts.

The pillars of our strategic direction are:



PRODUCT QUALITY

We work with our suppliers in order to achieve products that accomplish the highest quality standards, and that exceed the expectations of our customers.

We have the leading technology plus developing and innovating processes that increase value to our management.

We guarantee an adequate and carefully handling of our products, promoting good manufacturing processes (cleaning of areas, equipments, and personal hygiene).



SECURITY AND HEALTH AT WORK

The employees are the base of our success, and this is why we foster a culture of security and health. We provide safe and healthy conditions of work, also fostering self-care. We seek to have mechanisms that allow us to prevent, control, and if possible, eliminate and reduce the risks and dangers for the security of the employees and interested parts.



PROTECCION AND CARE OF THE ENVIRONMENT

We are committed with the protection of the environment, seeking to reduce our negative impacts. We make an efficient and rational use of the natural resources, also with an adequate separation and disposition of the waste generated. We protect and contribute to sustainability and care of the environment and forests.



SECURITY AND HEALTH AT WORK

We seek to have safe processes, and minimize risks through the supply chain; identifying, evaluating and managing the risks associated to our operations (physical, security of the staff, product, information and environment).

We support this management with the maintenance of the requirements of the Economic Operator Author.

POLITIC OF SOCIAL, CORPORATE AND HUMAN RIGHTS RESPONSIBILITY

At **VIAPPIANI DE COLOMBIA S.A.S** we take care of the social welfare and our employees, looking to improve their labor conditions, life quality and wellness of their families and community. We promote the equilibrium between their personal and labor life, so that, extra hours are free choice and voluntary. We guarantee the quality in our products and we watch for the conservation and care of the environment.

We value the work of women, men and the gender freedom over an equitable base, guaranteeing the development of skills and the opening of opportunities. The top management leads and supports the management based on the principles of social, corporate and human rights responsibility including labor rights.

We seek that labor relationships get focused under the treatment with respect and dignity. We work and act under the principle of transparency, not promoting the corruption. We respect the freedom association, human rights, cultural diversity. We have the capacity and the engagement to contribute positively in these.

We do not hire minors, or promote the development of forced work that attacks health and security. We guarantee that the salaries paid accomplish the current legal normativity. We do not discriminate because of race, sex, age, origin, gender, nationality, sexual orientation, religion, among others. We attempt that all the candidates and employees get the same rights and opportunities.

We respect all the rights, title deed and people's land, indigenous, and local communities. Also, all the negotiations related to properties and lands including its usage and transmission of these that accomplish the principle of previous, free and informed consent, transparency and divulgation of the contract.

We keep informed and create awareness in our collaborators and interested parts in the social, corporate and human rights principles. We promote the communication and consultation mechanisms through the following channels: (mail: colombia@viappiani.com) suggestion box and community committees as well as to report any situation against the ethical corporate or any infringement to human rights that might take place.

